# **AGENCY STRATEGIC PLAN**

# FOR THE FISCAL YEARS 2005-2009



ARKANSAS SPINAL CORD COMMISSION

FUNCTIONAL AREA: HEALTH & HUMAN SERVICES

# AGENCY STRATEGIC PLAN APPROVAL FORM

FOR THE FISCAL YEARS

2005-2009

Cheryl L. Vines
Director

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Agency Name	Arkansas Spinal Cord Commission				
Agency Mission Statement:					
•	Commission administers a statewide service program to identify elong needs of people with spinal cord disabilities in the state.				

#### **AGENCY GOAL 1:**

To provide a comprehensive, community based service program to assist Arkansans with spinal cord disabilities and their families in accessing needed resources, supports and services to allow them to live as independently as possible.

#### **AGENCY GOAL 2:**

To maintain the Arkansas Spinal Cord Disability Registry, collecting data on new cases per ACA 20-8-206, analyzing, storing and utilizing the data to identify service, research, fiscal, prevention and epidemiological needs of the spinal cord disabled population in the state.

#### **AGENCY GOAL 3:**

To provide up to date education and information on spinal cord disabilities, including, etiology, effects, treatment, service needs, prevention and related advocacy efforts to persons with spinal cord disabilities, their families, care providers and the general public.

#### **AGENCY GOAL 4:**

To establish and carry out administrative functions in order to provide adequate staff and resources to carry out the agency mission.

Agency Name	Arkansas Spinal Cord Commission			
Program		Administration		
Program Authorization		ACA 20-8-201-206		
Program Definition:  Program Funds-Center Code: 0295P01		The administration of the Arkansas Spinal Cord Commission provides support and technical assistance to maintain the service delivery team in order to meet the agency mission and goals, including human resources, fiscal management and information technology.		
AGENCY GOAL(S) #	4			
Anticipated Funding Sources for the Program:		General Revenue, Federal Funds, Cash Funds		

#### GOAL1:

To insure responsible, cost effective administration of agency resources and personnel in order to carry out agency mandates and goals.

## **OBJECTIVE 1: (Sub-Funds Center Code to be assigned by DFA - Accounting)**

Provide agency human, technological and financial resources that are managed efficiently and effectively.

#### STRATEGY 1:

Recruit, train and supervise and provide necessary equipment and resources to a qualified staff and service delivery program to carry out agency mission.

#### **STRATEGY 2:**

Design, implement, support and maintain an efficient information system structure, equipment and network for communication and data collection.

#### **STRATEGY 3:**

Use sound management practices to optimize the utilization of available resources.

Agency Name	Arkansas Spinal Cord Commission
Program	Administration

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

DESCRIPTION	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007	FISCAL YEAR 2008	FISCAL YEAR 2009
Number of prior year audit findings repeated in subsequent year Goal One, Objective 1	Legislative audit report	0	0	0	0	0
Number of educational /training sessions attended by professional staff Goal One, Objective 1	Training records/reports	3	3	4	4	5
Agency information Technology budget as a percent of total agency budget Goal One, Objective 1	Agency Budget reports/annual report	1%	1.5%	1.5%	2%	2%

Agency Name		Arkansas Spinal Cord Commission		
Program		Client Services		
Program Authorization		ACA 20-8-201-206		
Program Definition:  Program Funds-Center Code: 0295P02		ASCC provides multifaceted services to Arkansans of all ages with spinal cord disabilities who are identified by the Arkansas Spinal Cord Disability registry. Working closely with other agencies, the Commission provides a variety of services to promote independence, productivity and prevention of secondary conditions resulting from spinal cord disabilities. In addition, the Commission provides services to the public to promote awareness of spinal cord disabilities and their effects		
AGENCY GOAL(S) #	1,2, 3	and to prevent injuries.		
Anticipated Funding Sources for the Program:		General Revenue, Federal funds, Cash funds		

#### GOAL 1:

Identify and provide Arkansans with spinal cord disabilities with access to the services needed to allow them to live independent, productive lives while promoting the prevention of injuries and secondary conditions.

#### **OBJECTIVE 1: (Sub-Funds Center Code to be assigned by DFA - Accounting)**

Provide cost effective, needed services to Arkansans with spinal cord disabilities, their families and the general public.

#### STRATEGY 1:

Administer a statewide program to provide services including case management, long term attendant care, purchased services, education, information and referral services, and resource development, in a well-managed, cost effective manner.

#### **STRATEGY 2:**

Maintain the Arkansas Spinal Cord Disability Registry, research, information dissemination, and prevention activity to promote agency mission, mandate and goals.

Agency Name	Arkansas Spinal Cord Commission
Program	Client Services

## PERFORMANCE MEASURES: (Effort, Output, Outcome, and/or Efficiency)

DESCRIPTION	METHODS AND SOURCES USED OBTAINING DATA	FISCAL YEAR 2005	FISCAL YEAR 2006	FISCAL YEAR 2007	FISCAL YEAR 2008	FISCAL YEAR 2009
Increase total number of client visits per year to meet client needs.  Goal 1, Objective 1	Monthly reports/annual report	6,348	6,411	6,475	6,540	6,605
Complete initial assessments on all new referrals within legislatively mandated period  Goal 1, Objective 1	Monthly report /Case reviews	82%	84%	86%	88%	90%
Update AR SCD registry weekly Goal 1, Objective 1	Agency report	100%	100%	100%	100%	100%